

# Reducing Readmission Rates with Data-Driven Analytics





## Problem

High readmission rates can lead to increased healthcare costs, patient dissatisfaction, and adverse health outcomes. Admissions at out-of-network hospitals can be difficult to identify and ensure that appropriate follow-up to prevent readmission is implemented.







## Solution

Use analytics to identify patients and facilities with high risk for readmissions, identify differences between in- and out-of-network hospitals, develop targeted interventions to reduce readmissions, and improve care coordination.





## Data

- Patient demographics; clinical and claims data including hospital
- Admissions,
- Length of stay,
- Follow-up visits,
- Diagnoses,
- Procedures; primary care providers and clinics; appointment history and future scheduling; claims data on out-of-network hospital admissions and visits.



## Reports

- Track readmission rates,
- Identify adherence to transitional
- Care management (phone calls,
- Follow-up visits),
- Characterize patient risk factors,
- Identify hospitals and clinics with high readmission rates, and measure the effectiveness of interventions to reduce readmissions.

## Clinical and Administrative Decision Making



### Clinical

Develop effective discharge planning and transitional care management strategies, improve care coordination, and identify patients at high risk for readmissions.



### Administrative

Allocate resources to support discharge planning, implement care transition programs, and monitor readmission rates



# Expected Outcomes



► Reduced readmission rates.



► Improved patient outcomes and satisfaction.



► Lower healthcare costs associated with readmissions.



► Enhanced care quality and efficiency.





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